>>>>>>>>>>>>>>> To Our Valued Customers <<<<<<<<<<<<<<<

From time to time, we here at Sacramento Valley Alarm Security Systems, Inc. (SVA) like to send you information to advise you of the latest benefits you are able to participate in as our valued customer.

* **AMERICAN EXPRESS :** As of January 2014, SVA has officially been accepting American Express, along with our previously accepted credit cards, MasterCard and Visa. Should you be interested in changing your method of payment with us to automatic billing via credit card, or would like to periodically pay in the same manner, we welcome you to contact our Billing Department at (916) 452-1481.
* **WEBSITE :** We had also previously sent out a notice letting you know that we had recreated and re-launched our company website. We encourage you to visit us online at [www.sacalarm.com](http://www.sacalarm.com). Here you will find safety tips, alarm panel manuals, permit applications, responsible update forms, company history, and much more!
* **CUSTOMER REFERRAL APPLICATION :** Also located on our website, you’ll find a “Customer Referral Application,” that we encourage you to print, fill out and send into our office for anyone you think might be interested in a home or office burglar or fire alarm system. For every referral you give us, that produces a signed monitoring agreement, we will credit your next billing cycle up to $50.00! Please visit our website at [www.sacalarm.com](http://www.sacalarm.com) to locate the “Customer Referral Application,” and read up on the terms and conditions regarding this referral process.
* **RADIO MONITORING :** If you have not yet contacted our main office regarding our state of the art Radio Alarm Monitoring for whatever burglar alarm and/or fire alarm system you have installed at your home or office, we highly encourage you to do so! Radio Alarm Monitoring is an easy way to save money on phone line service, and allows for un-interrupted monitoring of your alarm system. For more information and pricing, please call (916) 452-1481.
* **TESTING YOUR ALARM :** On each and every statement you receive from SVA, it states at the top, “*you should test your alarm system at least once each month*.” Doing this will allow for our Central Station and you to know that your alarm system is in proper working order. Before testing your system, you must contact our Central Station at (916) 452-4651 and request to put your system into “Test,” so that any signals received during your testing will not be dispatched on. If you have questions regarding how to go about testing your alarm system, please don’t hesitate in contacting the SVA main office at (916) 452-1481.

All of us here at Sacramento Valley Alarm are grateful for your continued patronage! We look forward to continue working with you in protecting your home, your business, your belongings and your loved ones for years to come!